



Prince George's County  
Department of Social Services



# Prince George's County Council Health, Human Services and Public Safety Committee

January 19, 2023

Building Stronger Communities, One Family at a Time...

# What We Do

## Office of Community Solutions and Strategic Partnerships

- ▶ School based intervention
- ▶ School Supply Drive
- ▶ Community Resource Coordination
- ▶ Multi-Service Centers

## Child, Adult and Family Services

- ▶ Child Protective Services
- ▶ Family Preservation
- ▶ Foster Care and Adoption
- ▶ Ready by 21
- ▶ Adult Protective Services
- ▶ Adult Guardianship
- ▶ In-home Aide Services
- ▶ Respite Care
- ▶ Social Services to Adults

## Community Services

- ▶ Energy and Water Assistance
- ▶ Emergency Financial Assistance
- ▶ Food Security
- ▶ Homeless Continuum of Care (street outreach, emergency shelter, transitional-rapid rehousing, and permanent supportive housing)
- ▶ Youth Homelessness Demonstration Program
- ▶ Youth Action Board

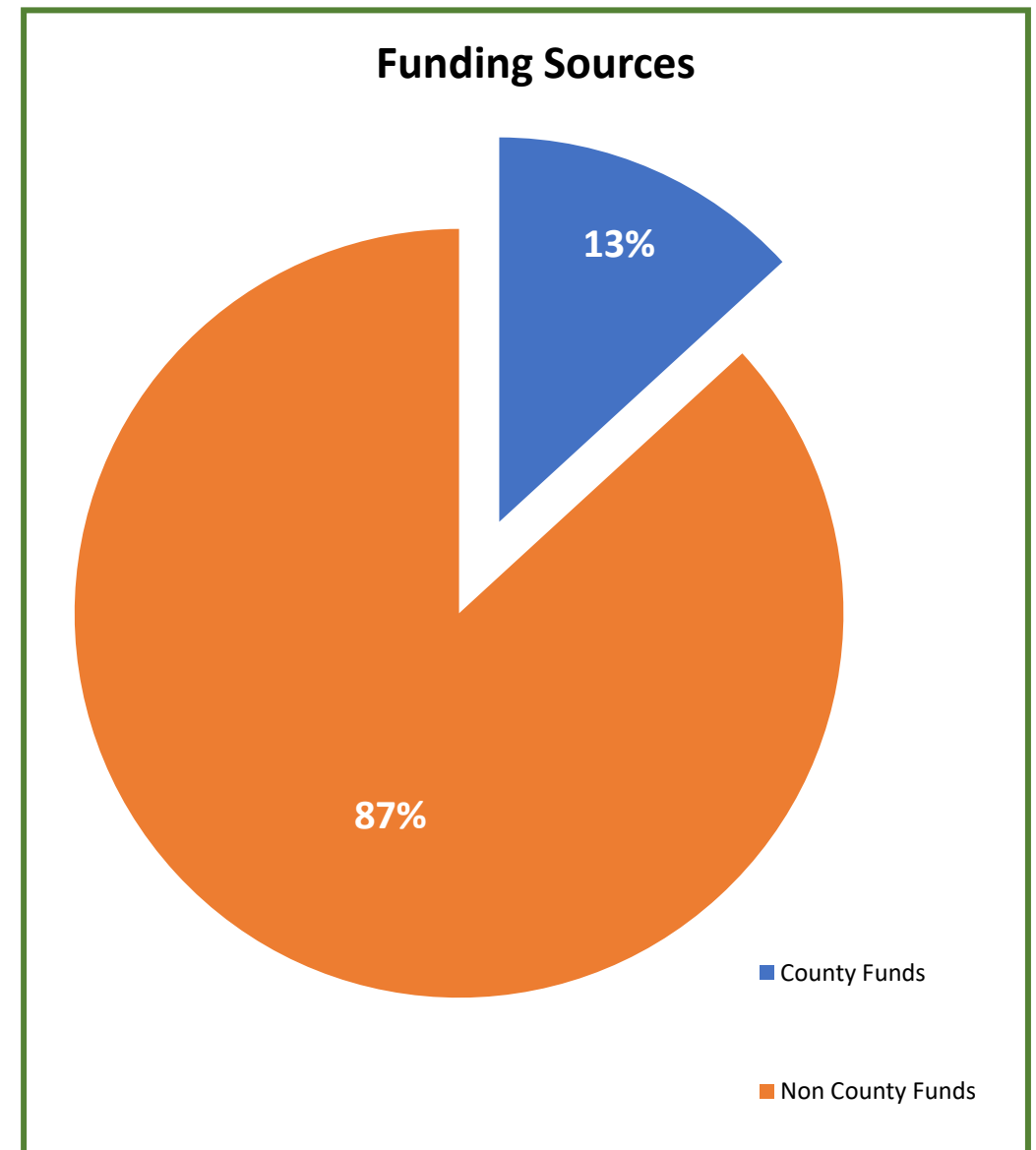
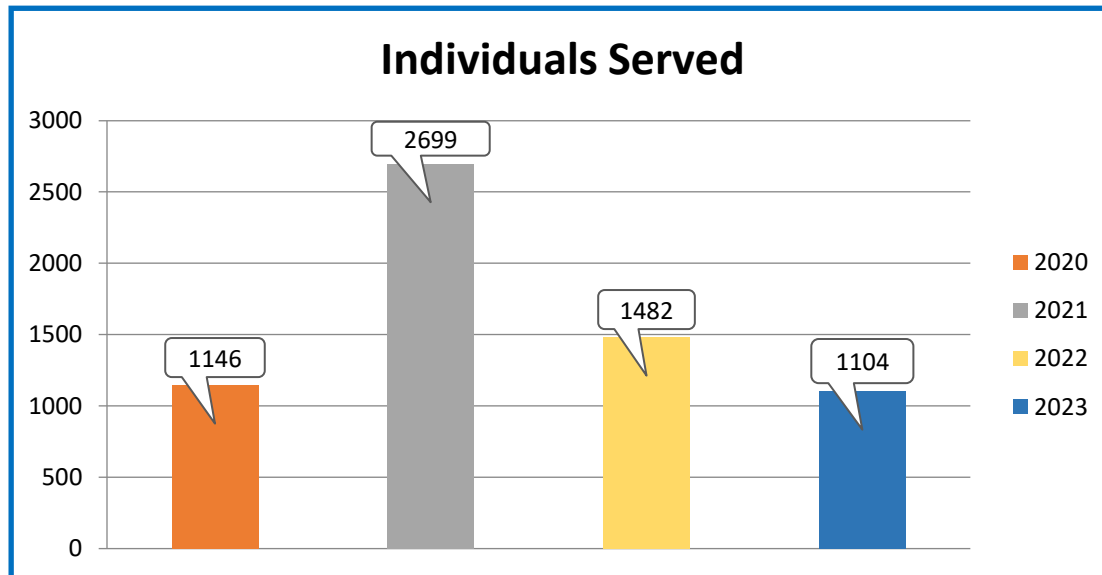
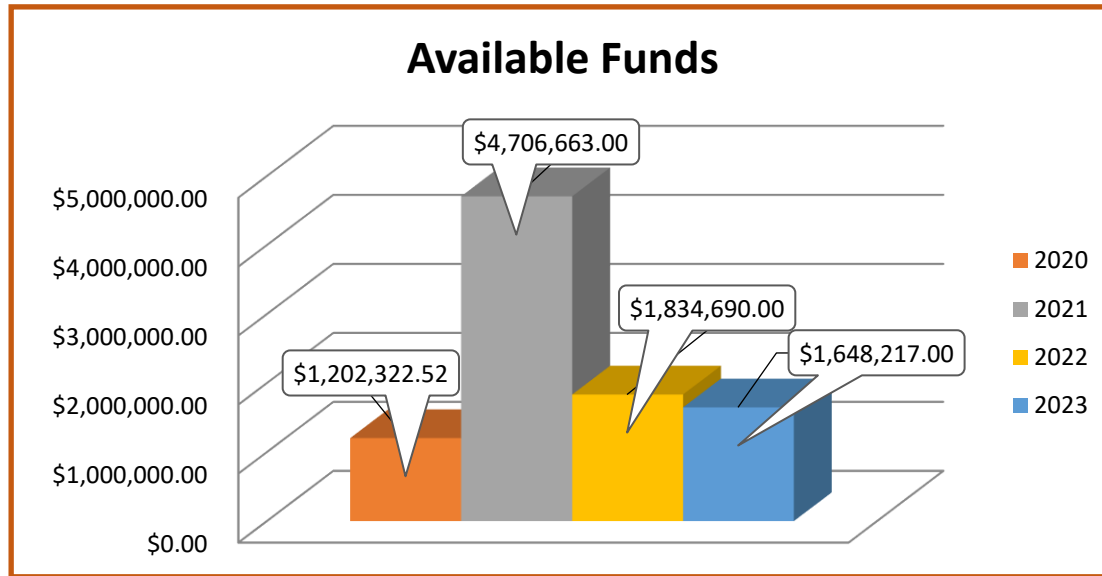
## Family Investment

- ▶ Temporary Cash Assistance
- ▶ Supplemental Nutrition Assistance Program
- ▶ Medical Assistance
- ▶ Maryland Health Exchange (Prince George's)
- ▶ Eviction Assistance to Families and Children
- ▶ Burial Assistance

## General Administration and Quality Assurance

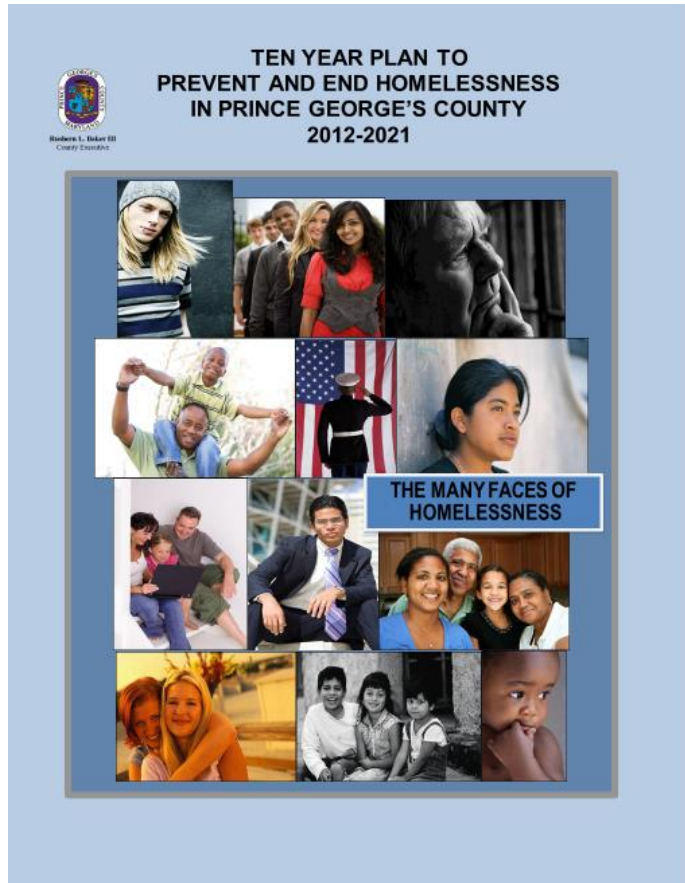
- ▶ Personnel
- ▶ Budget & Finance
- ▶ Information Technology
- ▶ Contracts and Procurement
- ▶ General Operations
- ▶ Risk Management
- ▶ Fleet
- ▶ Customer Experience
- ▶ Appeals
- ▶ Data Reporting
- ▶ Quality Assurance and Compliance

# Emergency Rental Assistance and Rapid Rehousing



# 10 Year Plan to Prevent and End Homelessness 2012-2021

## Select Highlights



### Strategy 1: Coordinated Entry

- ✓ *Universal CoC prioritization and centralized placement system launched April 2015 and updated with the current composite scoring tool in 2021;*
- ✓ *Street Outreach initiative launched February 2016; expanded to a full team January 2020*

### Strategies 2, 3 & 4: Prevention Assistance, Shelter Diversion & Rapid Rehousing (RRH)

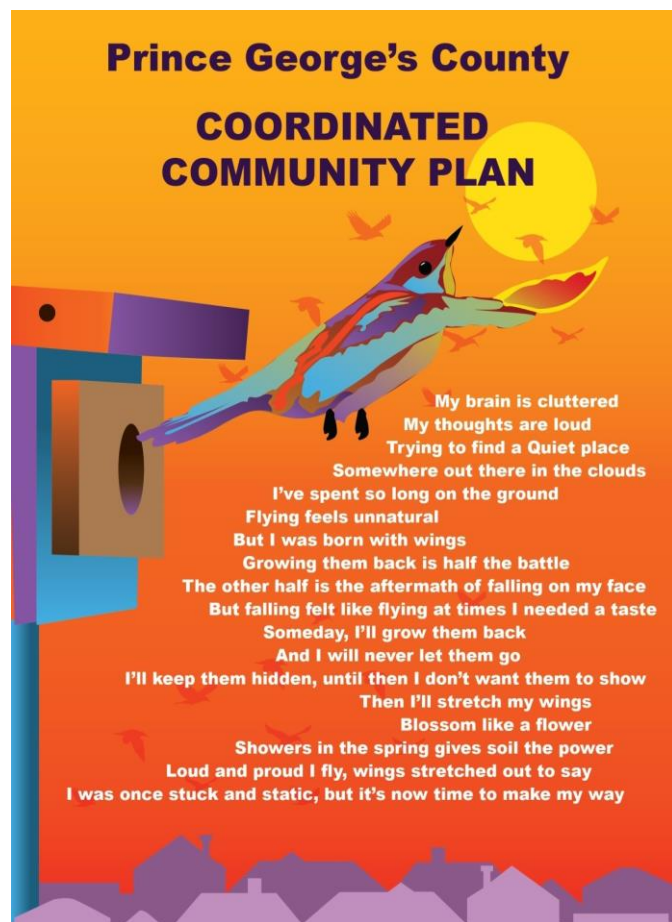
- ✓ *Centralized financial assistance clearinghouse to reduce duplication and turnaround time*
- ✓ *Increased annual funding from \$188,431 in 2012 to \$1,031,189 in 2022*
- ✓ *Added 3 RRH programs and 1 TH-RRH program increasing customer unit choice*
- ✓ *Extended post placement stabilization service to 18 months to reduce recidivism*

### Strategy 5: Permanent Housing

- ✓ *Added 2 new PSH programs*
- ✓ *Added 3 new RRH programs*
- ✓ *Increased Permanent Housing funding from \$2,650,047 in 2012 to \$4,913,800 in 2012*
- ✓ *Increased housing units through partnerships with local housing authorities by 200 units*

# Current 10 Year Plan – Special Populations

## Select Highlights



### Unaccompanied youth and young adults

- ✓ *Opened Promise Place, a shelter for unaccompanied youth / young adults under 25*
- ✓ *Selected as a YHDP site increasing youth homeless funding from \$0 in 2012 to \$1.74M in 2022*
- ✓ *Published a Coordinate Community Plan with goals, objectives and strategies for preventing and ending youth homelessness*
- ✓ *Launched a Youth Action Board comprised of youth with lived experience*
- ✓ *Increased housing units through partnerships with local housing authorities by 100 units*

### Domestic violence, trafficking and sexual assault survivors

- ✓ *Added 1 RRH program*
- ✓ *Partnered with DFS to fund a small prevention/rapid rehousing financial assistance program*

### Seniors and aging

- ✓ *Partnered with the Housing Authority to create housing preferences for no/extremely low (under 30% AMI) seniors and disabled experiencing long term, chronic homelessness*

### Veterans

- ✓ *Increased housing units through partnerships with local housing authorities and the VA by 50 units*

# **NEW** 10 Year Plan to Prevent and End Homelessness 2023-2032

## **Focus of Fall/Winter 2022:**

- ✓ **EQUITY:** Regional Racial Equity Analysis in partnership with C4 Innovations, Metropolitan Washington Council of Governments and 9 area CoC's
- ✓ **SEVERE SERVICE NEED:** Development of a targeted CoC plan to serve individuals and families with high service needs (severe somatic and behavioral health challenges reported by 53% of all individuals experiencing homelessness) with 6 key goals:
  1. Improve outreach and emergency response
  2. Address root causes
  3. Improve healthcare access and outcomes
  4. Increase permanent housing options
  5. Improve connections to community supports
  6. Improve knowledge building and sharing
- ✓ **TECHNICAL ASSISTANCE:** Partnering with 4 technical assistance providers with subject matter expertise in behavioral health systems integration, community inclusion and equity, unsheltered homelessness / lived experience as experts, housing development and fund braiding, data quality and analysis/data driven decision-making, and overall strategic planning
- ✓ **STAFFING:** Hiring and training of key vacant CoC leadership positions

## Department Leadership

Gloria Brown Burnett, Director

Jamie Dixon, Deputy Director, Clinical Services and Supports

Renee Ensor Pope, Deputy Director, Community Programs and Innovation

Loretta Tillery, Deputy Chief of Staff

Ignatius Iwuala, Assistant Director of Family Investment Division

DeLania Ware, Deputy Assistant Director of Family Investment Division

Christy Lewis, Deputy Assistant Director of Quality Assurance

Walter Jackson, Assistant Director of Child, Adult & Family Service Division

Carlesa Peterson, Deputy Assistant Director Child, Adult & Family Service Division

Vacant, Assistant Director of Community Services Division

Beverly Bruce, Deputy Assistant Director of Community Services Division

Robert Murphy, Senior Manager, Office of Strategic Partnerships and Community Solutions

Derek Flake, Assistant Senior Manager, Office of Strategic Partnerships and Community Solutions

Verlinda Darden, Special Assistant to the Director



Angela D. Alsobrooks  
County Executive

